



# Consulting services



**ER & Associates partners with customers to improve business performance by providing solutions in Business Management, Systems Development and Environmental Water Management.**

## WHO WE ARE

ER & Associates is an expanding management services company delivering quality consulting and recruitment solutions to both the public and private sector. A 100% Australian owned & managed company, our commitment to service and quality has already become well known amongst our ever growing client base. Our aim is to assist clients in solving organisational problems and improving performance by providing advice, services and people to meet our customer's needs.

At ER & Associates we strive to deliver the outcomes our clients need by providing services that offer value for money. We strongly believe that our success is directly related to the ongoing success of our clients. We view our clients as partners in business and aim to develop long-term associations which go well beyond consulting and opportunities.

The broad skills base of our highly professional staff is complemented by strategic alliances that have been developed with leading service providers to offer our customers a **'total solution'** to their management, people and information needs.

## HOW WE DO IT

ER & Associates approach each undertaking with integrity and a commitment to provide the outcomes that our clients need. By listening to our customers carefully, we tailor our solutions to the unique circumstances and challenges that exist in each situation. Through cooperation, innovation and flexible ideas, ER & Associates will work with our clients to ensure that your selected course of action is the most appropriate for your situation.

Consulting projects are undertaken using a proven project management methodology. This approach focuses on ensuring that our client's needs are well understood and fully addressed in the development of any proposal to undertake work. Utilising a cooperative and communicative approach to executing and reviewing project deliverables, we ensure that our clients partner in our service delivery outcomes, rather than just receiving the final product. Most importantly, each project undergoes a comprehensive review at completion to not only find out what was done well, but to identify what could be done better to improve all aspects of our service.

## OUR SERVICES

### Business Strategy & Planning

- Business Planning
- Strategy Development
- Strategic Reviews
- Implementation Plans
- Tactical Assessment
- Market Reviews
- Change Management

### Systems Development

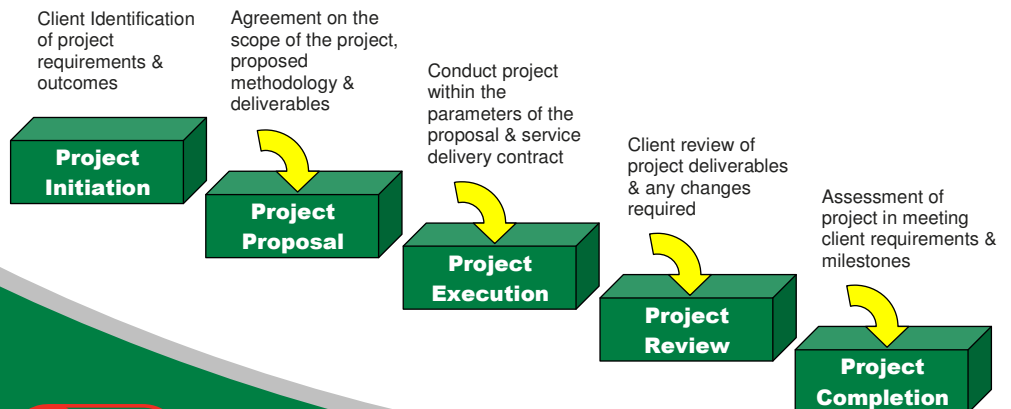
- Project Management
- Functional Specifications
- Planning & Implementation
- Audit & Review
- Business Process Engineering

### Environmental Water Management

- Water Planning & Management
- Water Administration
- Program Evaluation & Audit
- Water Trading
- Governance Systems
- Monitoring Design

### Quality Management

- System Development
- Documentation



**ER & Associates Pty Ltd**

1 / 24 Ross Street  
(PO Box 2253)  
North Parramatta NSW 2151

Phone: 02 9890 8144

Fax: 02 9890 8244

Email: [contactus@erandassociates.com.au](mailto:contactus@erandassociates.com.au)

Website: [www.erandassociates.com.au](http://www.erandassociates.com.au)

